RESUME

A. PERSONAL DATA

Name	: Loke Kham Fatt, John
Date of Birth	: 18 February 1969
NRIC No.	: S6930626/H
Nationality	: Singaporean
Gender	: Male
Marital Status	: Married
Ethnic Group	: Chinese
Address	: Block 525, #04-199
	Hougang Ave 6
	Singapore 530525
Contact No.	: 8189 - 7121 (Hp)
E-mail	: lokeyjohn@hotmail.com
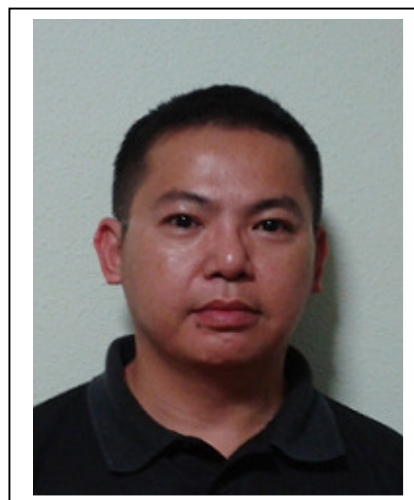
B. EMPLOYMENT HISTORY

Mar '06 – Nov '13   CyberOptics (Singapore) Pte. Ltd

Jan '13 – Nov '13   Global Product Specialist

- Primary Customer Engineering interface to Marketing, Development, Quality and Manufacturing teams based in Singapore and communication to CyberOptics (USA) on technical related issue pertaining to hardware design.
- Ensure proper documentation of all field related (software and hardware) issues and work with Development team for solutions.
- Support Marketing and Development team to ensure proper documentation of new products (software and hardware) released in a timely manner.
- Support Development team to ensure proper instruction sheets are documented in use of CyberOptics equipment.
- Support key global evaluation and technical issues for pre and post-sales activities.
- Communicate competitive product information gained from attendance at Trade Shows to Marketing and Sales team.
- Primary interface to inside sales and sales representative on technical matters relating to spare parts.
- Support spare part kit development for new and existing products.
- Actively participate in Manufacturing and Quality review processes.
- Conduct best practice training programs to keep global Customer Engineering teams up to speed on latest and new products.
- Support the development of "Train the trainers" program with global CE teams to ensure the regional CE and rep service team on training and evaluation capabilities.

Jan '11 – Dec '12   Senior Application Engineer (AOI Specialist)

- Lead and coordinates various evaluations simultaneously in South East Asia.
- Support development team to ensure proper service bulletins are released for best practices in use of CyberOptics AOI equipment.
- Conduct technical clarification on customer requests and issues.
- Support in Quality review processes.
- Conduct regular advance training programs to representative teams on best practice to derive the best performance results of CyberOptics AOI products.
- Support all pre and post-sales activities from technical sales presentations to system upgrade programs.

Jan '08 – Dec '10   Application Engineer

- Lead various on-sites evaluation to demonstrate CyberOptics AOI system to its best capability.
  - Includes installation, system setup, programming and leading the evaluation according to customer or internal criteria and compile reports at the end of evaluation.
- Provide accurate information on customer request to R&D for software and/or hardware improvement.
- Perform calibration and installation of Automated Optical Inspection machine.
- Provide service and technical support on-site to Customers, Representative teams and Internal Customer Engineering team in technical area for pre-sales and post-sales.
- Provide applications basic and advance training to Customers and Representative teams (in-house and on-site)
- Provide technical presentation to Customers.

Mar '06 – Dec '07   Service Engineer

- Provide installation and services to Customers, Representative teams and Internal Customer Engineering team for pre -sales and post-sales.
- Provide technical and basic programming training to Customers and Representative teams (in-house and on-site)
- Support demonstration of CyberOptics products during Trade Shows.
- Perform technical services and packing of demo systems prior to the evaluation.
- Provide accurate information on internal sales for parts replacement for demo systems.

Jun '00 – Nov '05	Engineer / Panasonic AVC Networks Singapore Pte. Ltd

- Performing first article run / pilot run for R&D requirement.
- Converting PCB Cad Data into machine program with Panapro Ace / PT 200 / PDT3 Terminal software.
- Established and created PCB guideline for R&D, with reference to the machine specification.
- Responsible for providing assistance to R&D on the countermeasure for PCB design in respect to machine specification to reduce / eliminate potential problem during mass production.
- Optimizing machine program to improve production tact time.
- Co-ordinate with production section / planner on best suited line for mass production.
- Responsible for Engineering Change Notice on products.
- Make changes on machine programs and documentation of machine list and work instructions.

Sept '99 – Jun '00	Assistant Engineer / Multi-tech System

- Product transfer and sample run.
- Responsible for Engineering Change Notice on products.
- Make changes on machine programs and documentation of machine list and work instructions.
- Machine programming and tact time improvement.
- Trouble-shooting of machine to reduce minimum down time for production.
- Liaise and work closely with external machine vendors for emergency and periodic maintenance and calibrations.
- Performed weekly and monthly SMT machine preventive maintenance.

Aug '98 – Aug '99	SMT Engineer / Aztech System Pte. Ltd
	(Seconded to Dong Guan, China)

- Responsible for Product transfer and liaising with Singapore Factory.
- Setup SMT machine, SRT BGA rework station and X-ray BGA inspection machine.
- Liaise and work closely with external machine vendors for emergency and periodic maintenance and calibrations.
- Introduce various process improvements to increase machines' efficiency as well as to reduce machine attrition rates.
- Assisted in setting up machine spare parts inventory / control system.
- Providing technical training to the local SMT technicians.

Apr '94 – Aug '98	**SMT Engineer / Aztech System Pte. Ltd**

- Responsible for first article run / pilot run for R&D requirement.
- Converting PCB Cad Data into machine program with the aid of PDT3 Terminal software.
- Responsible for providing assistance to R&D on the countermeasure for PCB design in respect to machine specification to reduce / eliminate potential problem during mass production.
- Optimizing machine program to improve production tact time.

Jan '94 – Apr '94	**SMT Engineering Assistant / Tri-M (Mfg) P/L**

- Machine trouble-shooting.
- Performed weekly and monthly SMT machine preventive maintenance.

Jul '93 – Jan '94	**SMT Engineering Assistant / Richgold (Mfg) P/L**

- Machine trouble-shooting to resolve daily production quality issue such as epoxy overflow, component drop during curing, insufficient of solder and solder-short and etc.
- Performed weekly and monthly SMT machine preventive maintenance.
- Machine programming and first article run.

Jul '92 – Jul '93	**SMT Technician / Singatronics Pte. Ltd**

- Create program surface mount components on Printed Circuit Board.
- Machine trouble-shooting to resolve daily production quality issue such as epoxy overflow, component drop during curing, insufficient of solder and solder-short and etc.
- Performed weekly and monthly SMT machine preventive maintenance.
- Trained new employees on troubleshooting and maintenance of the machines.

C. EDUCATION RECORDS

Jul '88 – Jun '90	ITC in Mechanical Engineering Singapore Technical Institute
Jan '83 – Dec '87	GCE 'O' Level Assumption English School

D. CAPABILITIES

Computer Knowledge
MS Words / Excel / Powerpoint / Exchange / Outlook

Language
English (spoken & written), Mandarin (spoken & written), Malay (spoken)

Spoken Dialect
Cantonese, Hokkien

E. SALARY

Last drawn salary   : S$4411.46/month

Allowance   : S$250/month (Transport)

Others   : Commission + AWS + VB

Expected salary   : S$4500 to S$4800 (Negotiable)

Notice Period   : Immediate